

FIG. 1

FIG. 2

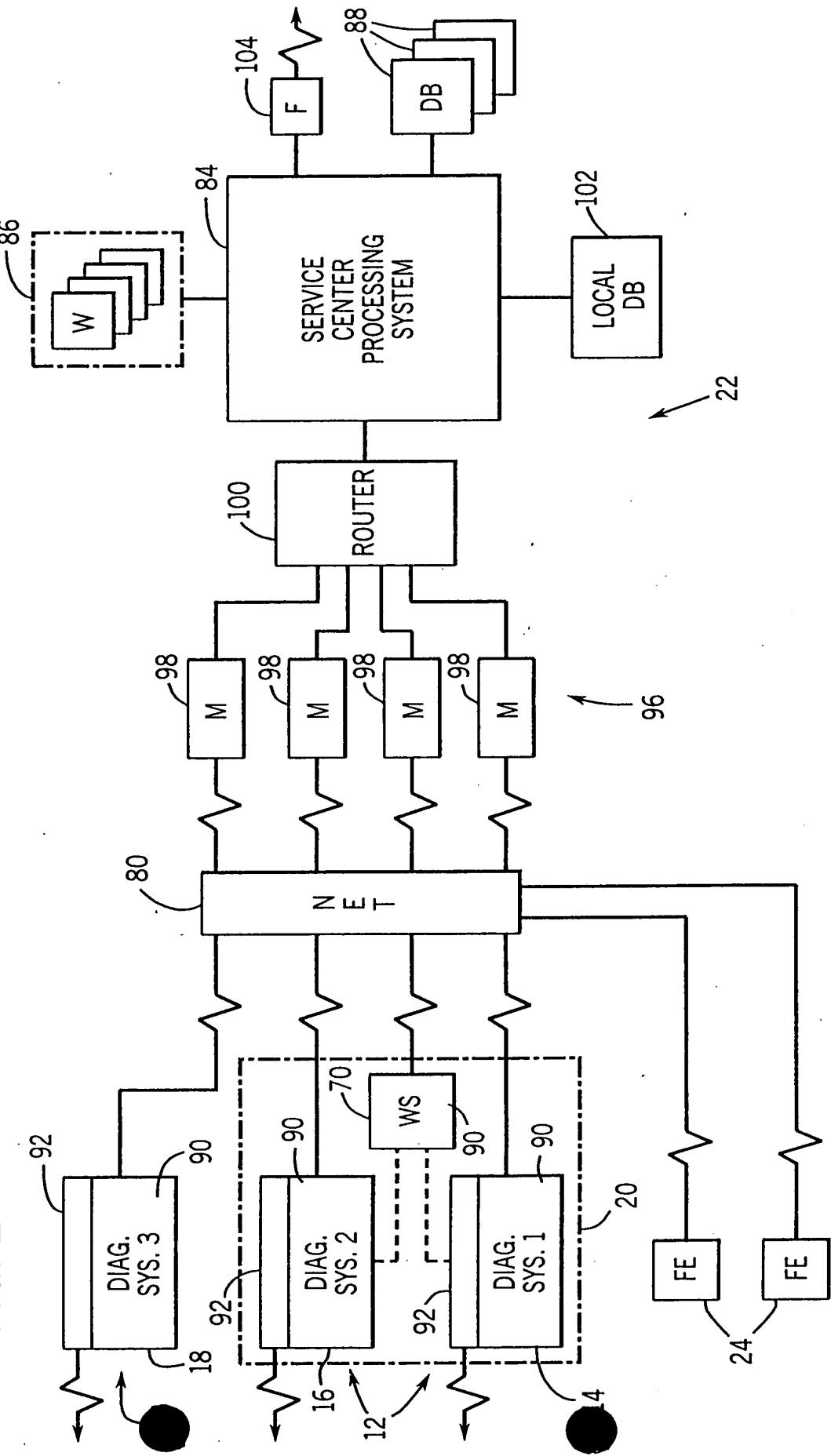


FIG. 3

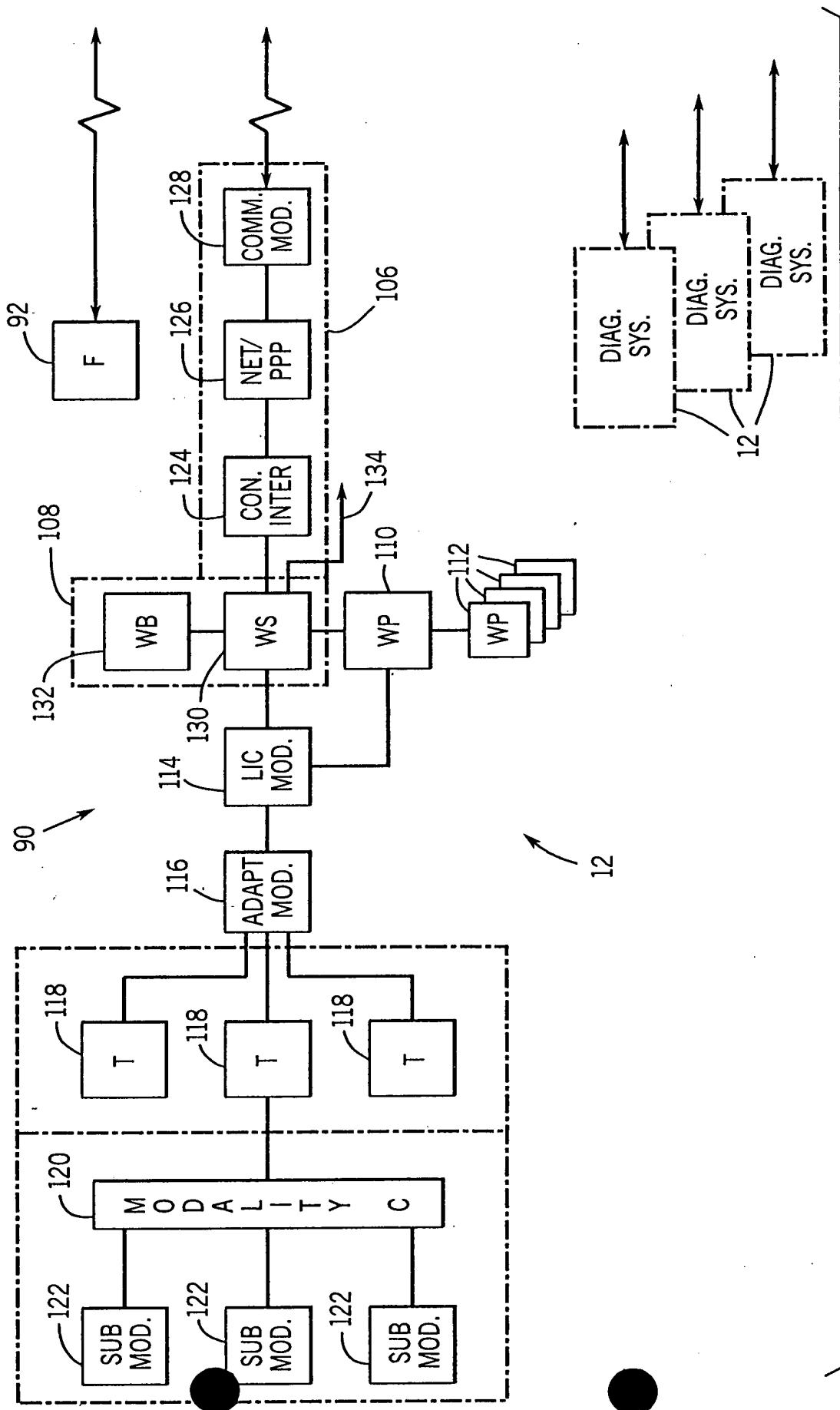
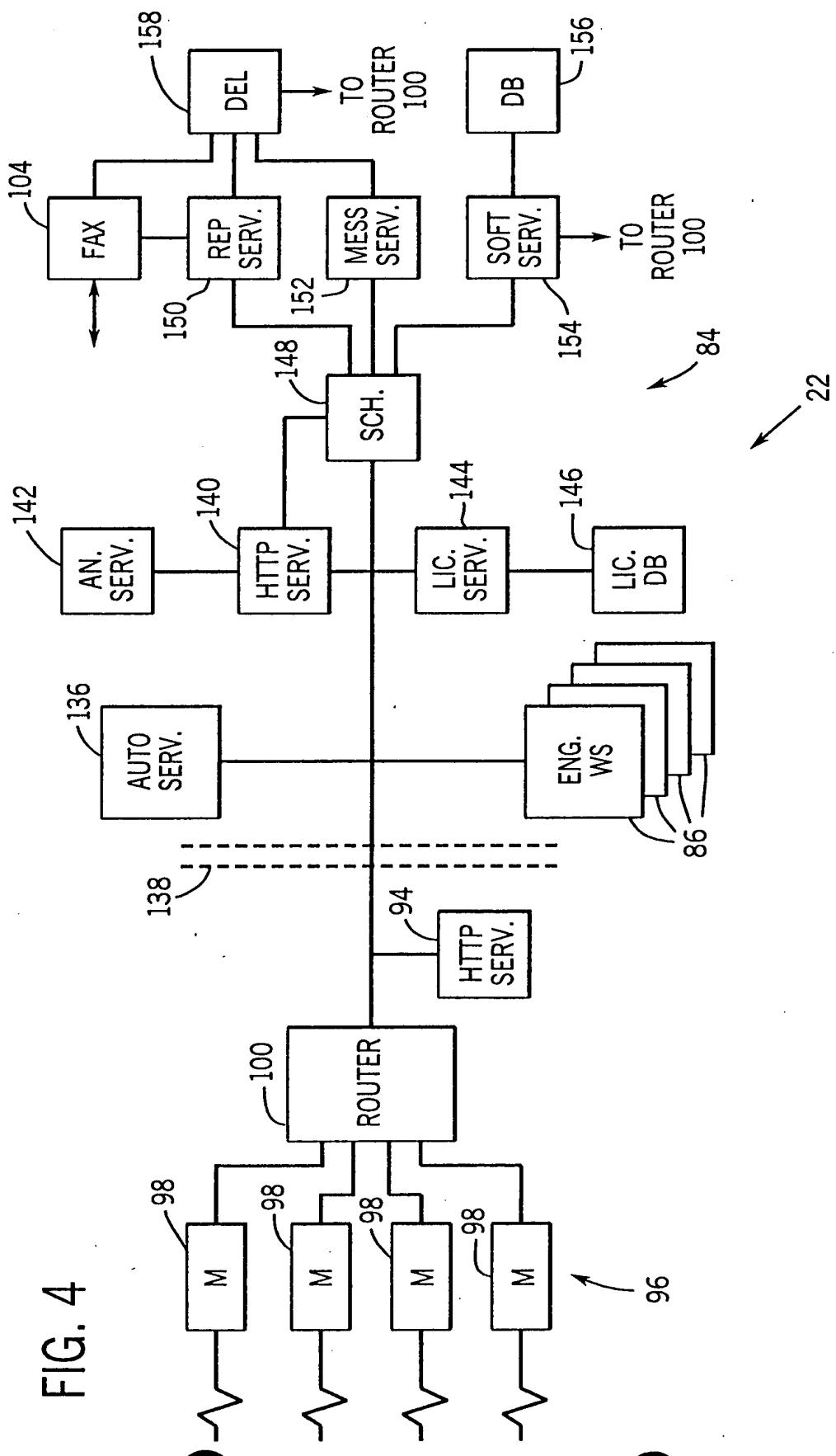


FIG. 4



00476708 - 123009

5606217 3302324760

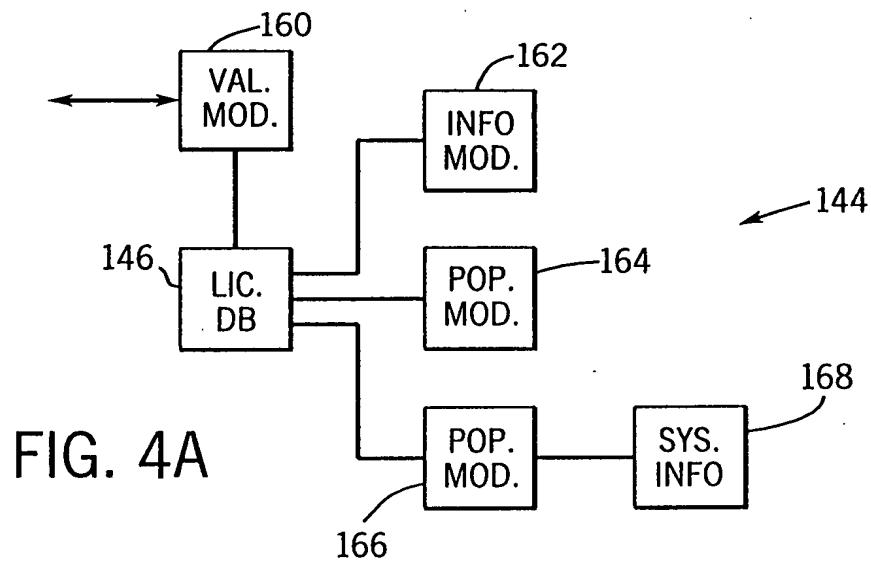


FIG. 4B

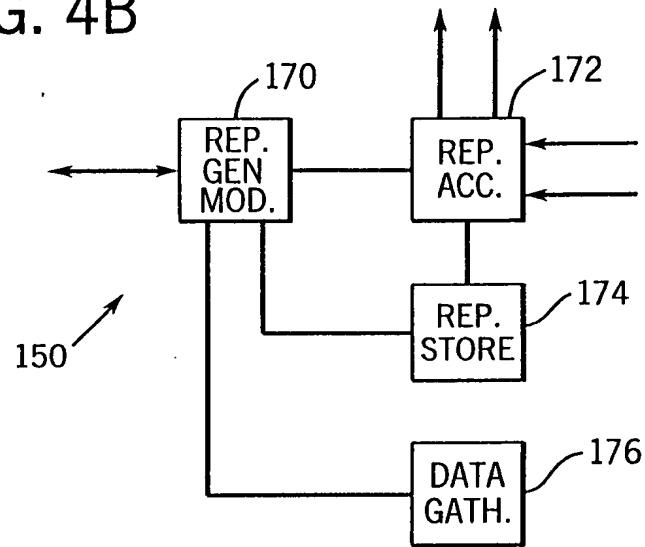


FIG. 5

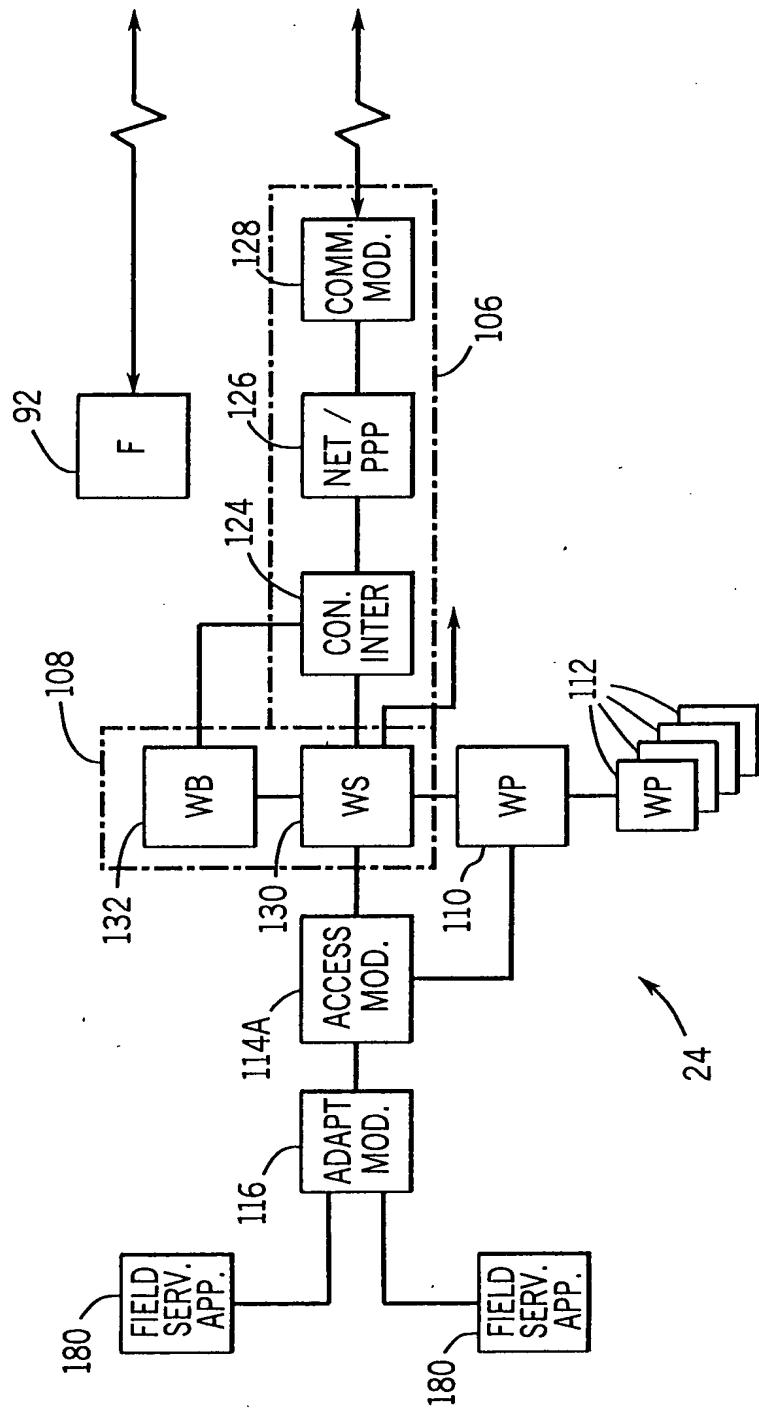


FIG. 6

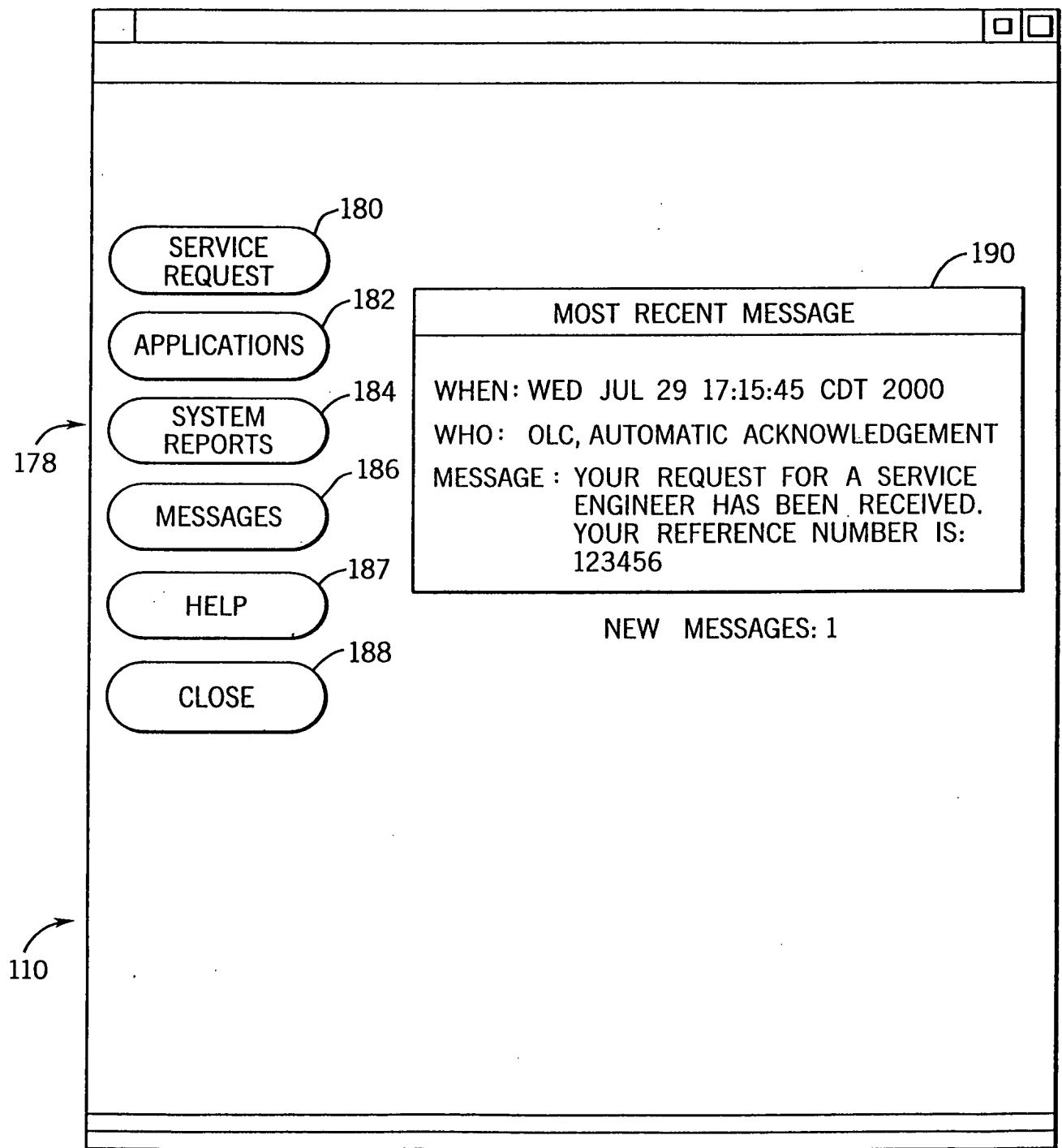


FIG. 7

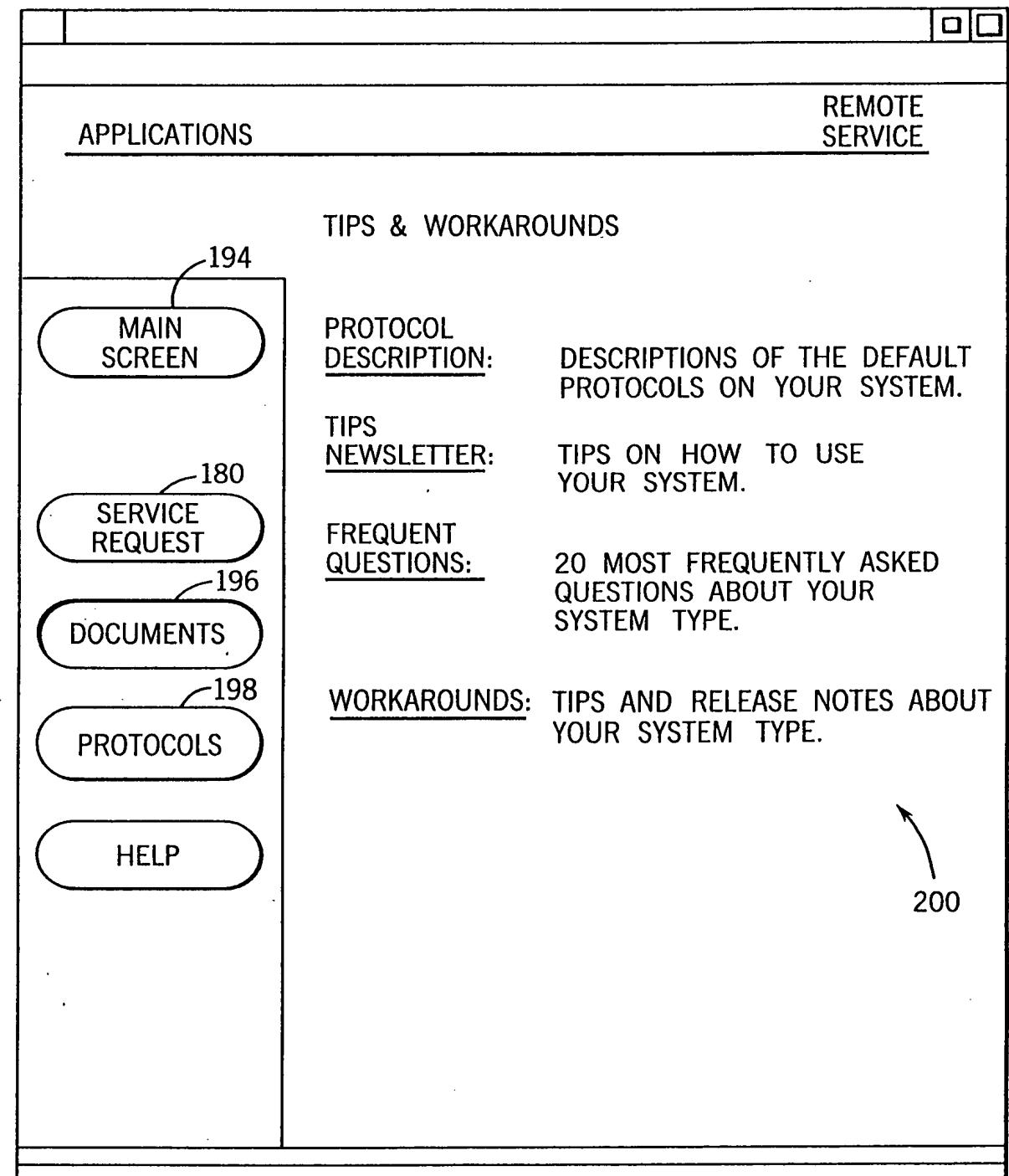


FIG. 8

SERVICE REQUEST		REMOTE SERVICE	
...YOUR FASTEST CONNECTION TO A REMOTE SERVICE ENGINEER...			
<div style="border: 1px solid black; border-radius: 10px; padding: 5px; margin-bottom: 5px;">MAIN SCREEN</div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; margin-bottom: 5px;">194</div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; margin-bottom: 5px;">180</div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; margin-bottom: 5px;">178</div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; margin-bottom: 5px;">180</div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; margin-bottom: 5px;">178</div>	REASON FOR CONTACTING SERVICE FACILITY:		
	<div style="border: 1px solid black; border-radius: 10px; padding: 5px; margin-bottom: 5px;">URGENT PROBLEM</div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; margin-bottom: 5px;">204</div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; margin-bottom: 5px;">204</div>		
	PROBLEM AREA		
	<input type="radio"/> PRESCRIPTION	<input type="radio"/> ARCHIVAL	<input type="radio"/> IMAGE QUALITY
	<input type="radio"/> ACQUISITION	<input type="radio"/> FILMING	<input type="radio"/> OTHER
	<input type="radio"/> DISPLAY	<input type="radio"/> NETWORKING	
SUBMITTER: <input type="text" value="SELECT NAME"/>		OTHER: <input type="text"/>	
PHONE: <input type="text" value="SELECT PHONE NUMBER"/>		OTHER: <input type="text"/>	
IMAGE (EXAM / SERIES / IMAGE) => E <input type="text"/> S <input type="text"/> I <input type="text"/>			
PROBLEM DESCRIPTION: <input style="height: 100px; width: 100%;" type="text"/>			
PROBLEM DATE / TIME: <input type="text" value="8 / 27 / 00 13:21"/>			
<input type="button" value="SEND TO SERVICE CENTER"/>			

FIG. 9

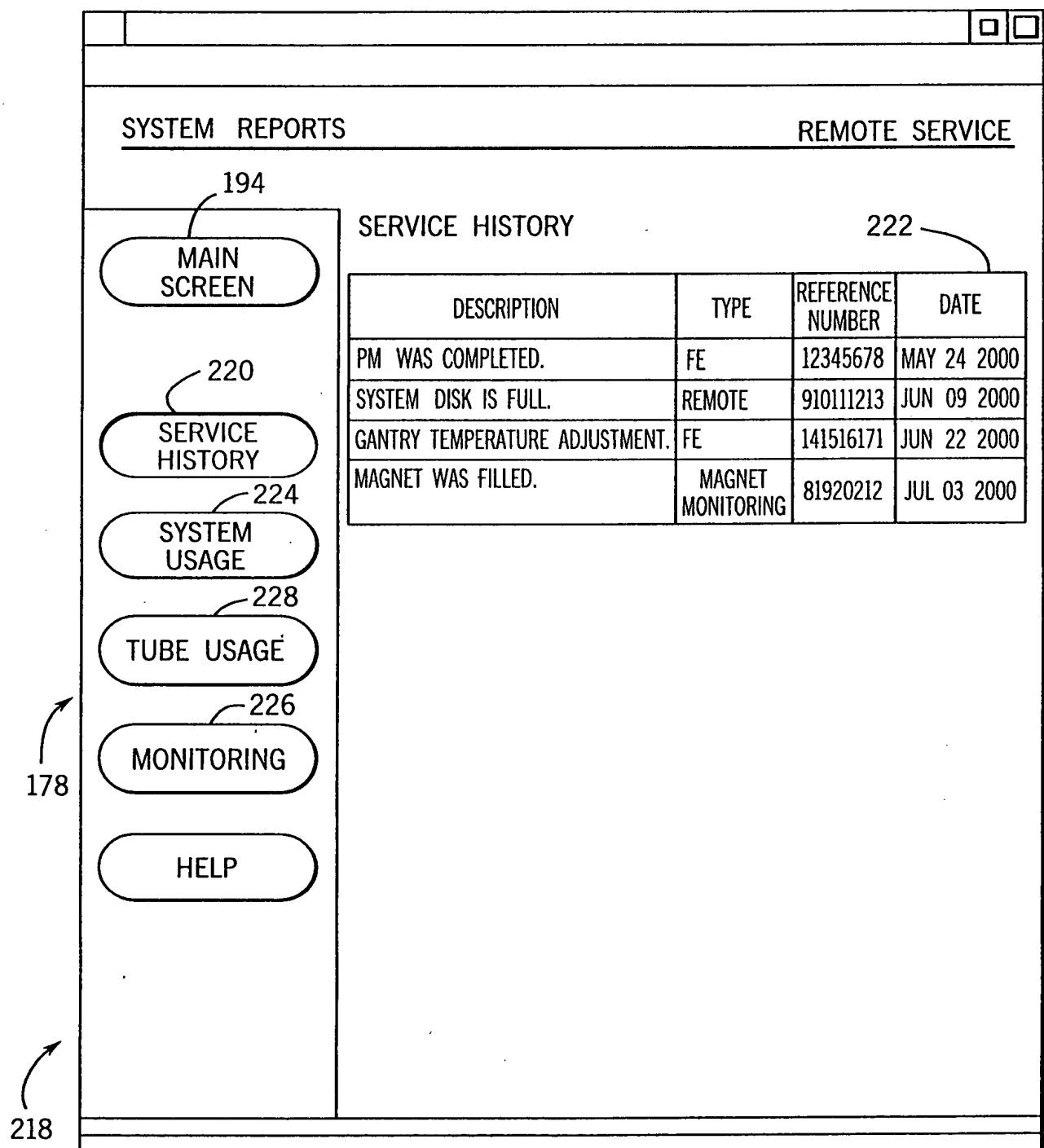
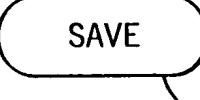


FIG. 10

MESSAGES		REMOTE SERVICE	
194			
 MAIN SCREEN		CURRENT MESSAGES	
		SUBJECT	SOURCE
		DATE	
 CURRENT MESSAGES		PM COMPLETED.	AUTOMATIC SERVICE MESSAGE
		REPORTS AVAILABLE.	AUTOMATIC SERVICE MESSAGE
 SAVED MESSAGES		►REFERENCE NUMBER ASSIGNED.	CONTACT SERVICE CENTER RESPONSE
 HELP			07 / 22 / 00 17:55
			07 / 29 / 00 07:12
			07 / 29 / 00 17:15
DATE: WED JUL 29 17:15:45 CDT 2000			
SOURCE: "CONTACT SERVICE CENTER" RESPONSE			
MESSAGE:			
YOUR REQUEST FOR A SERVICE ENGINEER HAS BEEN RECEIVED. YOUR REFERENCE NUMBER IS: GJD092265			
YOU SHOULD RECEIVE A RESPONSE FROM AN ENGINEER WITHIN FIVE (5) MINUTES.			
		 SAVE	 DELETE
		234	

GJD092265

FIG. 11

65000000000000000000000000000000

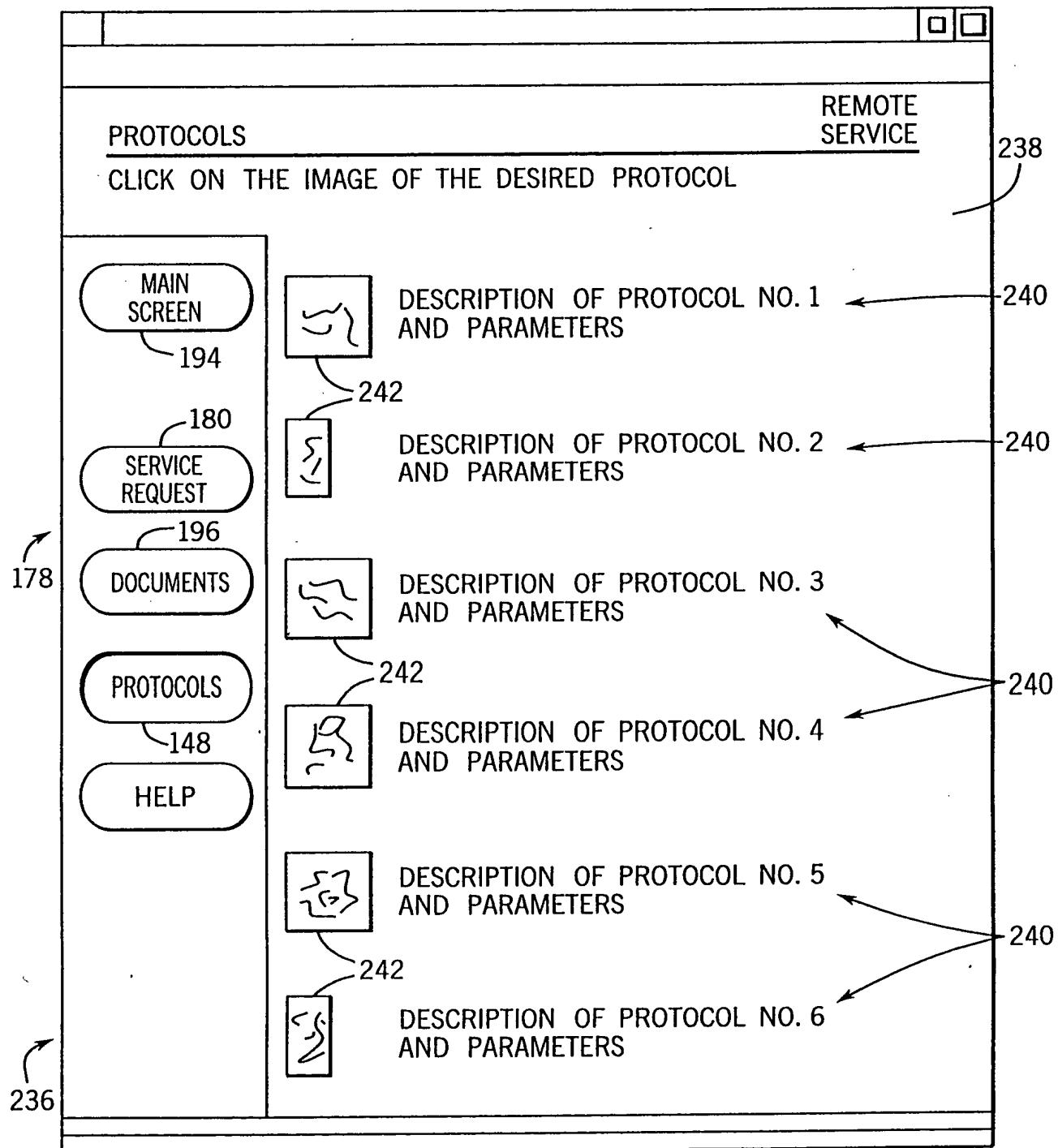


FIG. 12

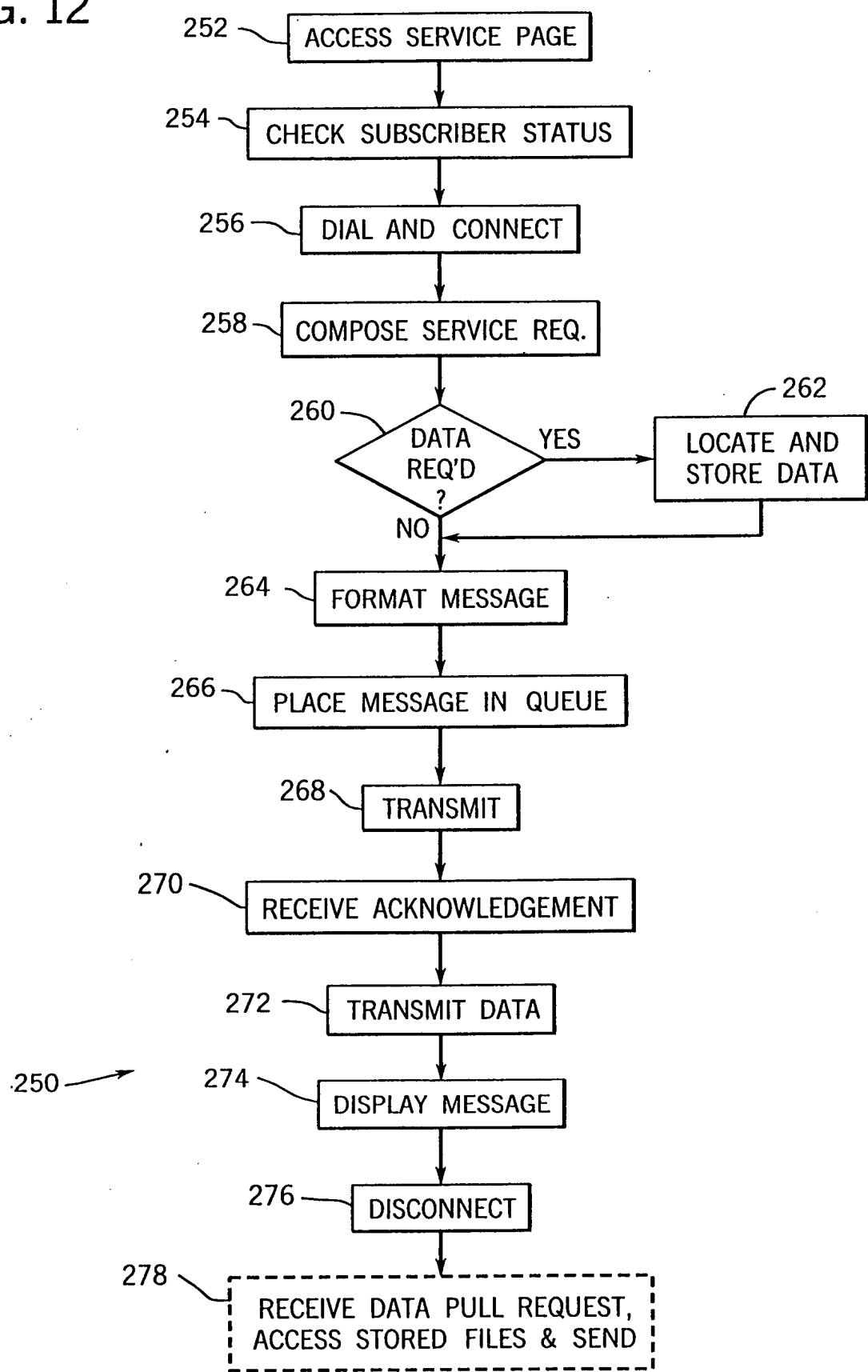


FIG. 13

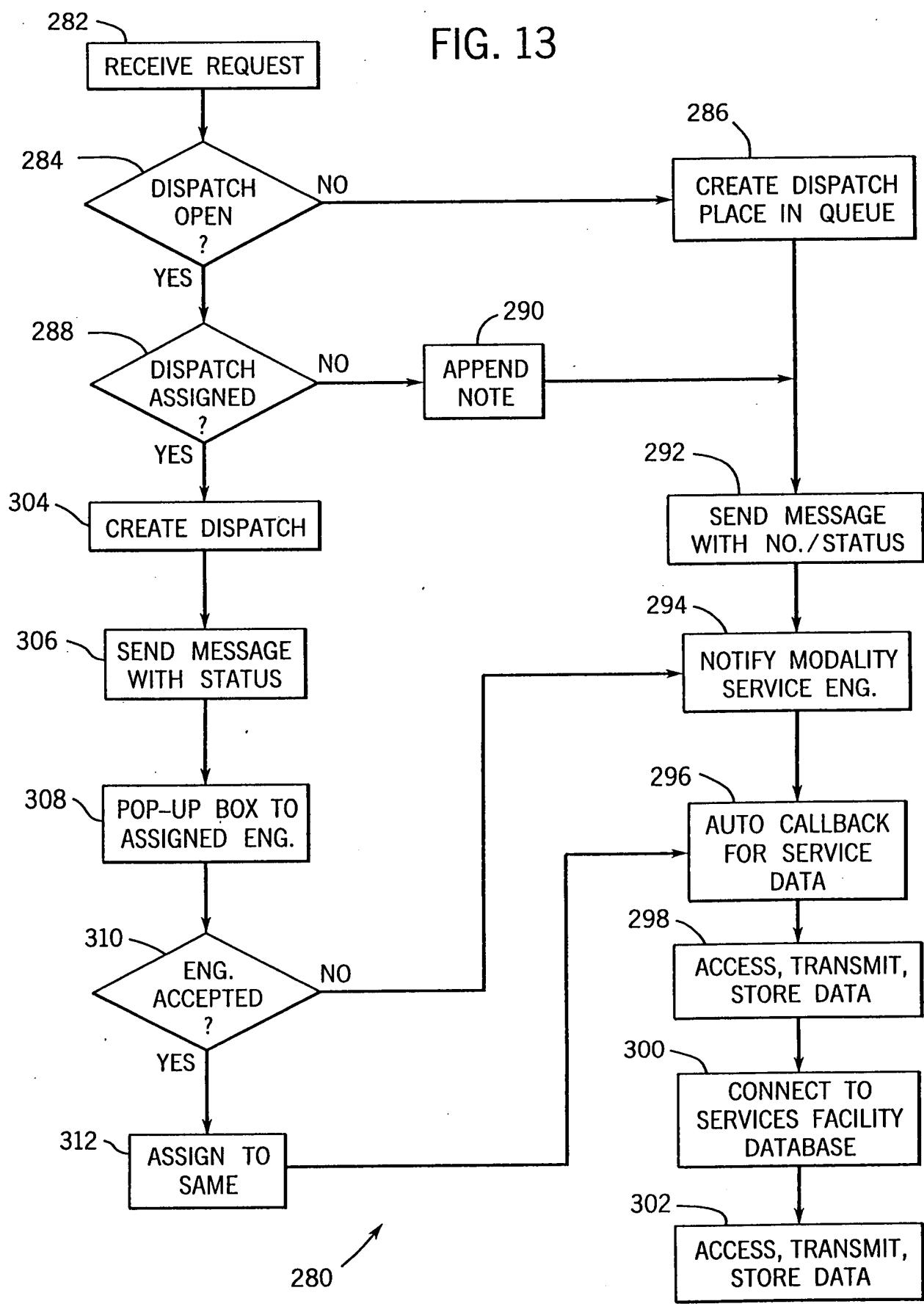


FIG. 14

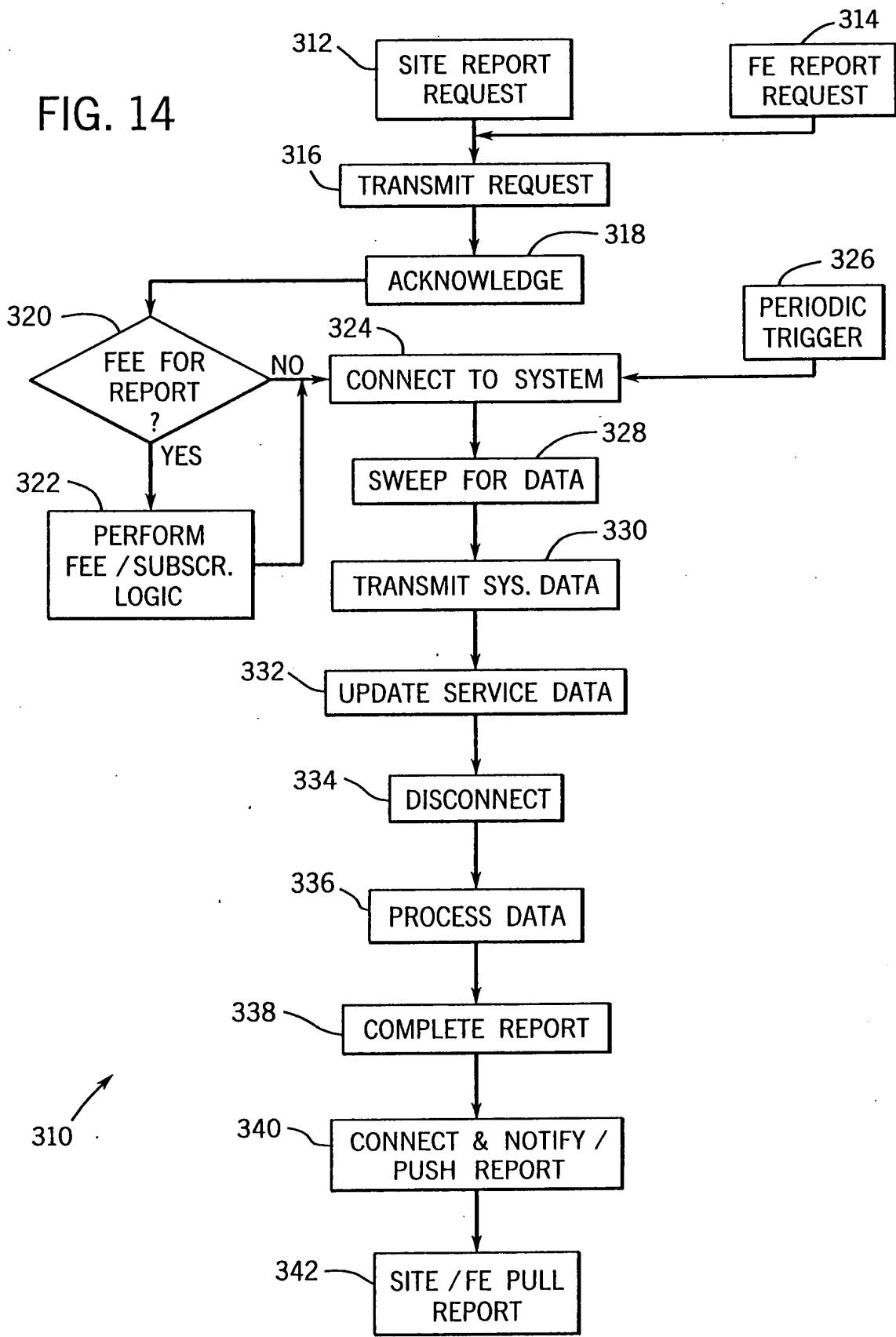


FIG. 15

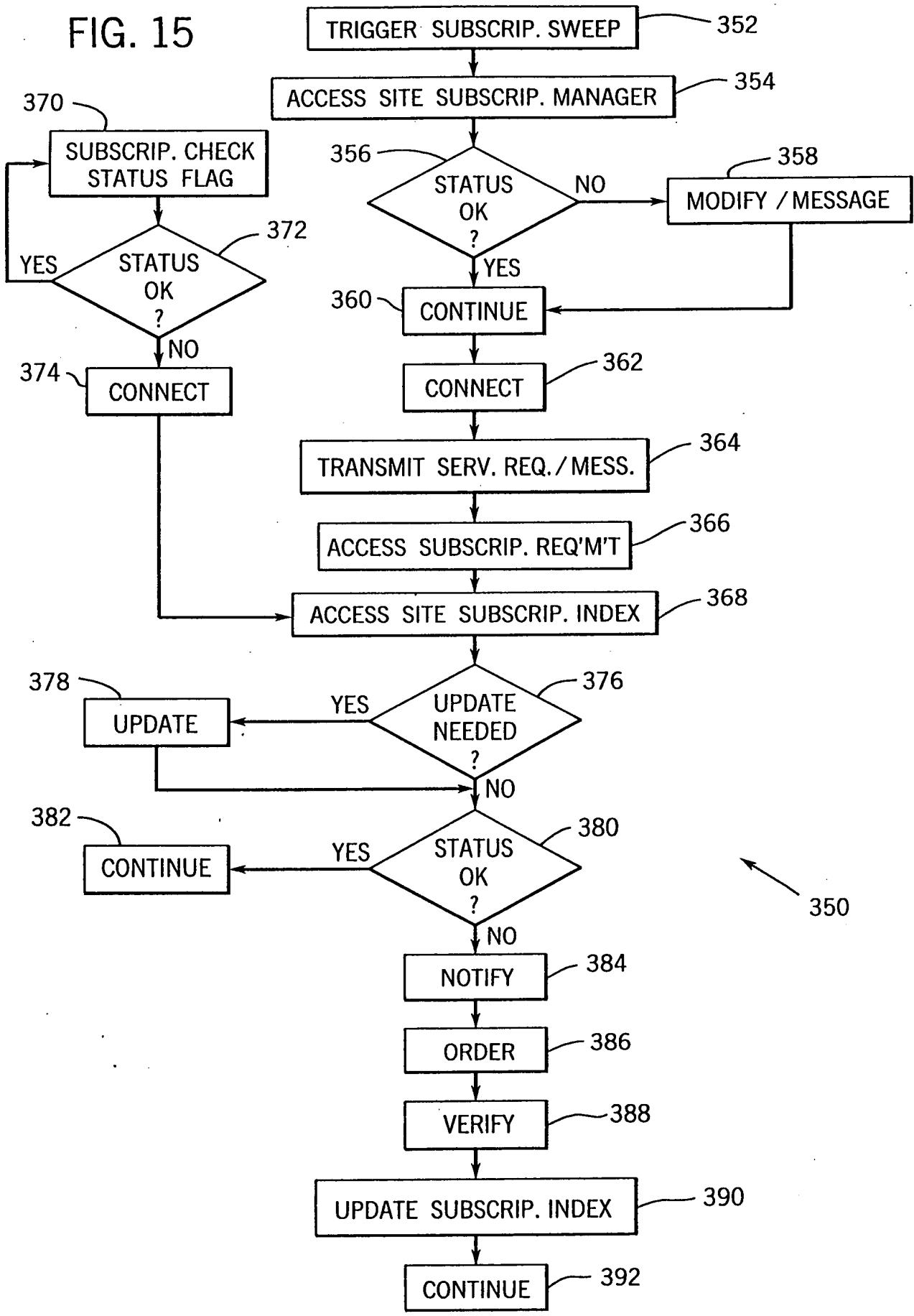


FIG. 16

